

Dear Neighbour,

I hope you have been keeping safe and well during this difficult period.

As you will be aware, the Welsh Government has started to relax COVID-19 restrictions. I therefore wanted you to know that we are working to re-open St Fagans National Museum of History from 4 August 2020.

Ensuring the health and safety of you, as a local resident, as well as our visitors and staff, is paramount. To ensure this, we will be limiting the number of people allowed onto the site every day, so that social distancing rules can be adhered to. We are also putting into place an increased hygiene regime to ensure toilets and other facilities are cleaned more often, using personal protective equipment and installing hand sanitisation stations.

Due to COVID-19 restrictions, our galleries, historic buildings, and restaurants will not be open at first. However, we hope visitors will still enjoy the experience of a visit to St Fagans, despite these restrictions.

Because of our need to control visitor numbers, we are also restricting the ways in which people can access the St Fagans site, which means the main entrance will be the only one. I know this will disappoint those who are used to entering through the gate on Castle Hill, but having only one entrance and exit point is the best and safest way to control visitor numbers.

To further control visitor numbers, we are also installing a pre-booking system. I understand this may cause frustration, particularly for those of you who are used to popping in for a stroll or to walk your dog, or to visit a favourite building in our beautiful surroundings. However, we feel this will help control visitor numbers for safety reasons, and also prevent the disappointment of being turned away if we have reached our daily capacity.

You may also be concerned that our opening will bring a large number of visitors from outside the area. We are hoping that the safety measures outlined above will keep everyone in the community as safe as possible.

Our website has more information about opening times and booking at museum.wales/stfagans.

The community of St Fagans is very important to us and we are grateful for the loyalty and care you have always shown the Museum. We hope you will want to visit the site soon, and so **we would like to invite you for a special preview day on Saturday 1 August**, a few days before we open to the general public. You can book a place by going to Eventbrite <https://www.eventbrite.co.uk/e/mynediad-am-ddim-amgueddfa-sain-ffagan-free-entry-st-fagans-museum-tickets-113762560882>

and using the code CASTELL. **We will also allocate a number of tickets every day for residents only** which I hope those of you who are regular visitors will make use of - you can use the same code to book via our website. As we know some of you who regularly use the Castle Hill gate may now want to bring your car, we have allocated a number of free car parking spaces to the community too – though we have to offer these on a first come, first served basis. You can book using the same code.

I do hope you will want to visit us, and that you will continue your loyal support of our unique museum for many years to come.

Kind regards,



Bethan Lewis

Head of Museum, St Fagans National Museum of History

